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Our ref: 4825

19 July 2018

Freedom of information request

I am writing in response to your request for information which has been handled under the Freedom of Information Act 2000 (FOIA).

Under the Freedom of Information Act (2000) I am requesting the following information regarding A&E GP streaming at the Trust:

Current A&E GP streaming service:

1. What are the opening hours? [10am – 10pm 7 days a week](#)
2. How many GPs do you have working at any one time? [One](#)
3. What is the hourly pay? – [*See below](#)
4. What is the seniority mix? – [*See below](#)
5. How many GPs do you have and how many vacancies? [*See below](#)
6. What proportion are:
 - a) locums,
 - b) from local practices
 - c) employed by the Trust, or
 - d) other? (If other, please explain) – [*See below](#)

Between November 1 2017 and April 30 2018:

6. How many patients were seen through A&E GP streaming? [We only have data from January, which was a total of 3137 patients.](#)
7. What proportion were: a) dealt with in full, b) sent through to A&E, c) referred to their own GP or d) other? [*See below](#)

To date (since launching the streaming service):

8. How many patient complaints have you received concerning A&E GP streaming? [2.](#)

[*Please note the A&E GP streaming service is provided by the GP Federation via our CCG where you will need to forward your request for the outstanding information:](#)

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