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Freedom of information request

I am writing in response to your request for information which has been handled under the Freedom of Information Act 2000 (FOIA).

We would like to understand the most appropriate way to communicate with NHS trusts by understanding their buying cycles and product requirements within the trust. Please could you provide the following information:-

Incident & Risk Management

What systems does the trust use for its incident reporting and risk management? [Datix risk management](#)

- Where the trust uses a supplied / software incident and risk management system can they state who the supplier is? [Datix Ltd](#)
- What was the term of the contract? [Yearly rolling contract](#)
- What is the value of the contract? [£40000 - £45000](#)
- When does the contract expire? [28/02/2019](#)

Employee Compliance

What systems does the trust use for managing staff training and compliance? [The Electronic Staff Record \(ESR\), Oracle Learning Management \(OLM\) module](#). This is a NHS national system; IBM is the current supplier for the NHS. We do not have the details regarding the national contract re term / value / expiry date of contract.

- Where the trust uses a supplied staff training and compliance system can they state who the supplier is?
- What was the term of the contract?
- What was the value of the contract?
- When does the contract expire?

Quality & Compliance

What systems does the trust have to managing quality and compliance? [We do not have an external system for quality and compliance.](#)

- Where the trust uses a supplied / software quality and compliance system can they state who the supplier is?
- What was the term of the contract?
- What was the value of the contract?
- When does the contract expire?