Surrey and Sussex **NHS**
Healthcare NHS Trust

TRUST BOARD IN PUBLIC	**Date: 26ᵗʰ October 2017**
	Agenda Item: 2.1
REPORT TITLE:	Patients Story – Carers Perspective
EXECUTIVE SPONSOR:	Fiona Allsop Chief Nurse
REPORT AUTHOR (s):	Cathy White Patient Experience Manager
REPORT DISCUSSED PREVIOUSLY: (name of sub-committee/group & date)	n/a

Action Required:		
Approval	**Discussion**	**Assurance**

Purpose of Report:

The purpose of this story is to highlight the work across the Trust to raise carer awareness and to support, value and involve carers in decision-making and caring.

Summary of key issues

Sue Bass cares for her husband Andrew who has dementia. She has worked closely with SASH staff to raise the profile of carers and improve how we value, involve and support them when the person they care for is a patient with us and when plans are being made for their discharge.

Eighteen months ago the Trust set up a Carers Steering group that has overseen the approval of our carers strategy and carers charter (also adopted by other acute trusts in Surrey), signing up to John's campaign, introducing a carers passport and developing close collaborative partnerships with Carers Support (in West Sussex and Surrey).

Sue shares her story as part of the dementia leads three day programme and will explain to the Board the impact and benefits of recognising and respecting the role carers can play during a hospital stay.

Recommendation:

For information

Relationship to Trust Strategic Objectives & Assurance Framework:

SO1: Safe – Deliver safe, high quality care *and improving* services which pursue perfection and be in the top *25% of* our peers
SO3: Caring – Work *with compassion* in partnership with patients, staff, families, carers *and community partners*

Corporate Impact Assessment:

Legal and regulatory impact	N/A

Financial impact	N/A
Patient Experience/Engagement	Included in the report
Risk & Performance Management	N/A
NHS Constitution/Equality & Diversity/Communication	Included in the report
Attachment:	
N/A	