

TRUST BOARD IN PUBLIC		Date: 25 May 2017	
		Agenda Item: 2.1	
REPORT TITLE:		Patient Story	
EXECUTIVE SPONSOR:		Fiona Allsop Chief Nurse	
REPORT AUTHOR (s):		Fiona Allsop Chief Nurse	
REPORT DISCUSSED PREVIOUSLY: (name of sub-committee/group & date)		N/A	
Action Required:			
Approval ()	Discussion (√)	Assurance ()	
Purpose of Report:			
To share a patient story with the Board that shows how going 'above and beyond' makes a difference for our patients.			
Summary of key issues			
<ul style="list-style-type: none"> • The patient, Ms L, had been admitted to one of our orthopaedic wards following a fall off her horse. She sustained soft tissues injuries but no fractures were identified. • Two weeks after the fall Ms L remained an inpatient on the ward and had been unable to move from her bed or begin to mobilise. She was losing confidence and belief in herself. • She had been assessed by a psychiatrist and a neuro – physio and they were concerned that Ms L was experiencing post-traumatic stress. • The ward sister recognized that Ms L needed additional support and asked Ms L what would help. • It was arranged for Ms L to visit the stables and see her horse on a Sunday. • When Ms L returned she wrote her objectives the following week to help her recover • Ms L became fully mobile over the following week and was discharged. • Ms L stated that the ward sister was her hero and had given her the support and confidence she needed to progress and leave the hospital. 			
Recommendation:			
To note the report.			
Relationship to Trust Strategic Objectives & Assurance Framework:			
<p>SO1: Safe – Deliver safe, high quality care and improving services which pursue perfection and be in the top 25% of our peers</p> <p>SO2: Effective – As a teaching hospital, deliver effective and improving sustainable clinical services within the local health economy</p> <p>SO3: Caring – Work with compassion in partnership with patients, staff, families, carers and community partners</p> <p>SO4: Responsive – To continue to be the secondary care provider of choice for the people of our community</p> <p>SO5: Well led - To be a high quality employer of choice and deliver financial and clinical sustainability around a patient centered, clinically led leadership model</p>			

Corporate Impact Assessment:	
Legal and regulatory impact	Potential positive regulatory impact in relation to CQC standards
Financial impact	No
Patient Experience/Engagement	Yes – potential to enhance trust and confidence in the Trust
Risk & Performance Management	No
NHS Constitution/Equality & Diversity/Communication	Potential – see above
Attachment:	
NA	