

<b>TRUST BOARD IN PUBLIC</b>		<b>Date: 28<sup>th</sup> September 2017</b>	
		<b>Agenda Item: 1.6</b>	
<b>REPORT TITLE:</b>		CHIEF EXECUTIVE'S REPORT	
<b>EXECUTIVE SPONSOR:</b>		Michael Wilson Chief Executive	
<b>REPORT AUTHOR (s):</b>		Gillian Francis-Musanu Director of Corporate Affairs	
<b>REPORT DISCUSSED PREVIOUSLY:</b> (name of sub-committee/group & date)		N/A	
<b>Action Required:</b>			
<b>Approval ( )</b>	<b>Discussion (√)</b>	<b>Assurance (√)</b>	
<b>Purpose of Report:</b>			
To ensure the Board are aware of current and new requirements from a national, regional and local perspective and to discuss any impact on the Trusts strategic direction.			
<b>Summary of key issues</b>			
<b>Regional/National:</b> <ul style="list-style-type: none"> <li>• Health Service Safety Investigations Bill</li> <li>• New improvements to help fight sepsis</li> </ul> <b>Local:</b> <ul style="list-style-type: none"> <li>• Surgery Centre</li> <li>• Research and Development</li> <li>• East Surrey Macmillan Cancer Support Centre</li> <li>• PLACE Assessment</li> <li>• Staff Wellbeing day</li> <li>• Day Nursery Rated "Good" by Ofsted</li> <li>• SASH Charity - Camomile Courtyard</li> <li>• Annual General Meeting</li> </ul>			
<b>Recommendation:</b>			
The Board is asked to note the report and consider any impact on the trusts strategic direction.			
<b>Relationship to Trust Strategic Objectives &amp; Assurance Framework:</b>			
<b>SO5:</b> Well led - To be a high quality employer of choice and deliver financial and clinical sustainability around a patient centred, clinically led leadership model.			
<b>Corporate Impact Assessment:</b>			
<b>Legal and regulatory impact</b>	Ensures the Board are aware of current and new requirements.		
<b>Financial impact</b>	N/A		
<b>Patient Experience/Engagement</b>	Highlights national requirements in place to improve patient experience.		
<b>Risk &amp; Performance Management</b>	Identifies possible future strategic risks which the Board should consider		
<b>NHS Constitution/Equality &amp; Diversity/Communication</b>	Includes where relevant an update on the NHS Constitution and compliance with Equality Legislation		

Attachment: N/A

## TRUST BOARD REPORT – 28<sup>th</sup> September 2017 CHIEF EXECUTIVE'S REPORT

### 1. National/Regional Issues

#### 1.1 Health Service Safety Investigations Bill

The draft Health Service Safety Investigations Bill which was published on 14<sup>th</sup> September 2017 will establish and enshrine in law the powers of the Health Service Safety Investigations Body (HSSIB).

The bill forms a key part of the Health Secretary plan to develop a more open, learning culture across the NHS. The HSSIB will take forward the work of the current Healthcare Safety Investigation Branch (HSIB), which came into operation in April 2017 as a division of NHS Improvement.

Under the proposals, the HSSIB will be independent of the NHS and at arm's length from government. It will have far-reaching access to investigate serious safety incidents or risks to patient safety.

After each investigation is completed, the HSSIB will publish detailed reports which will:

- make recommendations for system-wide learning across the NHS
- help develop national standards on investigations
- provide advice, guidance and training to improve investigative practice across the health service

Further details are available at: <https://www.gov.uk/government/publications/health-service-safety-investigations-bill>

#### 1.2 New improvements to help fight sepsis

Health Secretary Hunt has recently announced new measures to help combat sepsis.

Nurses, care home staff and pharmacists will be told how to check for signs and symptoms of sepsis, as part of a new NHS plan to improve treatment of the condition.

Known as a 'silent killer' because it is difficult to spot, sepsis kills around 37,000 people in England every year. Triggered by an infection, sepsis causes the body's immune system to go into overdrive, setting off a series of reactions that can lead to organ failure and, in some cases, death.

In 2015 the NHS launched the first national action plan to tackle sepsis across England. It focused on hospitals and GP surgeries.

The recent announcement directs help at the wider health system. It aims to reduce the number of people affected by the condition while also improving how sepsis is tracked and recorded. The new measures include:

- a clear definition of adult sepsis for clinicians, so sepsis is identified and recorded more quickly
- educational materials to ensure awareness among all primary care, pharmacists and health care professionals
- targeting care homes, pharmacists and other areas of the NHS which deal with frail and older people to prevent sepsis

Further information is available at: <https://www.gov.uk/government/news/nhs-improvements-to-help-fight-sepsis>

## **2. Local Issues**

### **2.1 Surgery Centre**

The Rt Hon Professor Lord Kakkar PC, a leading surgeon in the field of thromboembolic disease and cancer-associated thrombosis, opened the Surgery Centre at East Surrey Hospital on Monday 18 September. The centre brings together expert surgical and specialist care for local people needing a wide range of day surgery and combines waiting and recovery areas and dedicated rooms for specialist pain and cystoscopy procedures. Space for the Centre was created as a result of some reconfiguration of existing rooms and provides a tailor-made area for day surgery patients during their short time at the hospital. Lord Kakkar was pleased to have opportunity to see the new area and specialist facilities and to meet the team and to see that patients living locally can get the treatment they need in a modern comfortable space designed for their needs that is close to home. It is anticipated that over 10,000 patients a year will be cared for by the Surgery Centre team, both as day cases and appointments.

### **2.2 Research and Development**

As an organisation, SASH has a strong history of successfully recruiting patients and staff to take part in clinical research. Research is a vital element of improving health care for the future by developing new treatments and medications. Our involvement with research also helps us to ensure that our staff are aware of the latest treatment options and can offer our patients the best care available.

Our research team work hard to recruit and run the research and I am delighted to see their efforts reflected in the latest research network figures that place us third in the region for recruitment and second nationally for our current glove study and bladder cancer studies. Congratulations to Anne Shears, head of research, and her team for this great result and thank you to everyone involved in this valuable work.

### **2.3 East Surrey Macmillan Cancer Support Centre**

Following a recent assessment, I am delighted to note that our East Surrey Macmillan Cancer Support Centre achieved the Macmillan Quality Environment Mark and was given the highest score for the user's journey and service experience. This award, which was developed in collaboration with more than 400 people living with cancer who helped to shape its criteria, is recognition of the great support, excellent range of activities and very warm welcome our patients and their families receive whenever they visit the Centre. Thanks go to Shelagh Sheldrick, centre manager, and all the SASH volunteers who generously give their time and their skills to help patients living with cancer.

### **2.4 PLACE Assessment**

We have received the results of the annual patient-led assessment of the care environment (PLACE). The assessment sees local people come into the hospital to assess how the environment supports patient's privacy and dignity, food, cleanliness and general building maintenance. I am pleased to let you know that in five of eight categories SASH scored higher than the national average and that since the last year we had improved ratings in six categories. The report also identified some areas which we will

continue to focus on. These strong scores are a result of the hard work of everyone involved in ensuring we meet the necessary standards including our housekeeping; ward hosts; catering; estates and nursing teams for all their hard work in making sure our hospital environment is the best it can be.

## **2.5 Staff Health & Wellbeing day**

Our annual Staff health and wellbeing day took place on 13<sup>th</sup> September, hosted by the occupational health team. The event brought together over 30 different stands promoting healthy eating and ways to improve our lifestyle. I am delighted that over 500 members of staff were able to attend and there have been many positive comments about the event. Thanks go to Janette Barnes and her team for hosting the event and a special thank you to Lesley Copus for her hard work and commitment to putting the day together.

## **2.6 Day Nursery Rated “Good” by Ofsted**

Our onsite Sunshine Day Nursery for parents working at SASH and local parents provide high quality care and education for babies and pre-school children. I am delighted to learn that the nursery and the care they provide have been rated as “Good” by Ofsted following a recent short notice inspection. My congratulations to the nursery team for this fantastic recognition.

## **2.7 SASH Charity - Camomile Courtyard**

Our SASH Charity has launched its first fundraising campaign to raise £60k to create a purpose built dementia friendly outside courtyard area for patients and their families at East Surrey Hospital. Named the Camomile Courtyard the design incorporates reminiscence elements to help patients’ recall such as an older style bus shelter and post box. It is hoped that the work can be completed by spring 2018 with the courtyard ready for patients, their families and the nurses and therapists caring for them to enjoy.

Access to an enjoyable outdoor space helps meet many needs for people with dementia and also those that care for them, providing a place to exercise and therefore give an opportunity to relieve tension and frustration and provide additional stimulation with colours, smells and the sounds of wildlife.

## **2.8 Annual General Meeting**

Our annual general meeting (AGM) takes place at 5.45 for 6pm on 28 September (2017) in the Post Graduate Education Centre at East Surrey Hospital. Open to all, the evening will also include an opportunity to learn about the transformation and improvement changes made to the care provided through the SASH+ partnership work with NHS Improvement and the Virginia Mason Institute.

## **3. Recommendation**

The Board is asked to note the report and consider any impacts on the trusts strategic direction.

**Michael Wilson CBE**  
**Chief Executive**  
**September 2017**