

Trust Headquarters
East Surrey Hospital
Canada Avenue
Redhill
RH1 5RH

Tel: 01737 768511
www.sash.nhs.uk

Our ref: 3516

18 July 2016

Freedom of information request

I am writing in response to your request for information which has been handled under the Freedom of Information Act 2000 (FOIA).

Your questions and our response are below.

Do you have any end point or anti-virus software installed on your network devices? **No**

Has your organisation ever been the victim of a ransomware attack which meant that an external hacker encrypted a PC or device or network within your organisation and demanded payment in order to decrypt the device? **No**

If Yes *n/a*

How often have you experienced an attack in the last 12 months? *n/a*

How much did the attacker demand as a ransom for each attack? *n/a*

How did you respond:

- a) We paid the ransom
- b) Threw away the device
- c) Used decrypter or other technology to regain the use of the encrypted device
- c) Other (Please describe)

Did you notify the police? Y/N *n/a*

If yes

What was their advice?