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Freedom of information request

I am writing in response to your request for information which has been handled under the Freedom of Information Act 2000 (FOIA).

Your questions and our response are below.

Could you please respond to the following questions?

1. Who is your current provider of Financial Systems support and implementation services? [NHS shared business services](#)
2. When does the contract expire? [The contract ends on 31st March 2018](#)
3. Who should I contact if I wish to supply training on your financials systems? [Peter Burnett - but currently do not require any additional external training.](#)
4. Who is your current provider of Procurement Systems support and implementation services? [Shared Business Services](#)
5. When does the contract expire? [April 2018](#)
6. Who should I contact if I wish to supply training on your procurement systems? [Lee Edwards](#)
7. Who is your current provider of Human Resources Systems support and implementation services? [The Trust uses the national Electronic Staff Records system for its HR and payroll provision, we would therefore suggest that you direct your question to the Department of Health as the Trust does not have any direct contractual relationship with the provider of the ESR system](#)
8. When does the contract expire? [n/a](#)
9. Who should I contact if I wish to supply training on your HRMS systems? [See Q7 above](#)
10. What Applications are you running for:
 - o Finance? [Shared Business Services \(Oracle\), Microsoft Office](#)
 - o HR? [See Q7 above](#)
 - o Payroll? [See Q7 above](#)
 - o Project? [Microsoft Office](#)
 - o CRM? [n/a](#)
 - o Manufacturing? [n/a](#)
 - o Sourcing? [No specific software](#)
 - o Invoice Scanning Tool? [Done by Shared Business Services](#)

- o Are you using Config Snapshot? No
- o What BI Tool are you using? Microsoft SQL server reporting services.
- 11. What versions of the above Applications are you running? BI – 2008R2
- 12. When was your last Application upgrade? BI – No upgrade since roll out
- 13. Are you planning another upgrade in the next 12-18 months? BI – Dependent on Microsoft release
- 14. Do you have an Oracle support partner for applications? If so who? Support is usually provided by the application provider.
- 15. What kind of support is included in the contract (functional/technical/etc.?) that which is required to for the application to run
- 16. What is the value of the application support contract? No dedicated contract
- 17. When does it expire? n/a
- 18. Where do you advertise any Oracle procurement opportunities? There are no dedicated oracle applications, we only buy bespoke solutions.
- 19. Who is responsible for looking after the contract for the Oracle estate? n/a
- 20. Who is responsible for looking after the licenses for the Oracle estate? Each Information Asset Owner
- 21. How much do you pay annually for Oracle Support & Maintenance? There are no dedicated oracle contracts
- 22. When does this contract renew? n/a
- 23. Do you work with off-shore partners? Not in the context of oracle support contracts, but otherwise yes we do sometimes.
- 24. Who are your off –shore partners for ERP Systems Implementation and support? Cerner is our EPR partner but they are UK based with US/Ireland support and System C for Maternity EPR also UK based.