

**Trust Headquarters**  
**East Surrey Hospital**  
Canada Avenue  
Redhill  
RH1 5RH

Tel: 01737 768511  
www.sash.nhs.uk

Our ref: 3372

29 April 2016

### **Freedom of information request**

I am writing in response to your request for information which has been handled under the Freedom of Information Act 2000 (FOIA).

Your questions and our response are below.

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. Enterprise Resource Planning Software Solutions (ERP) [None](#)
2. Customer Relationship Management (CRM) Solutions [None](#)
3. Human Resources (HR) and Payroll Software Solutions [The Trust uses the national Electronic Staff Records system for its HR and payroll provision, we would therefore suggest that you direct your question to the Department of Health as the Trust does not have any direct contractual relationship with the provider of the ESR system](#)
4. Finance Software Solutions

Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category: ERP, CRM, HR, Payroll, Finance  
[Finance](#)
2. Software Supplier: Can you please provide me with the software provider for each contract?  
[NHS Shared Business Services](#)

3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

Oracle

4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included.

Please also include the modules included within the contract.

The contract is to provide financial services to the Trust, which incorporates the provision of the Oracle software (including maintenance and support) and accounts payable/accounts receivable functions.

5. Number of Users/Licenses: What is the total number of user/licenses for this contract?

The number of users is variable depending on the requirement at the time.

6. Annual Spend: What is the annual average spend for each contract?

The SBS contract costs for 2015/16 are as follows:

	Contract value	Over activity	Total
Finance	£ 393,142	£ 16,711	£ 409,853
HR	£ 343,899	£ 14,756	£ 358,655
Total	£ 737,041	£ 31,467	£ 768,508

7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.

The contract duration is 4 years with an option to extend for a further 2 years.

8. Contract Start Date: What is the start date of this contract?

Please include month and year of the contract. DD-MM-YY or MM-YY.

1st April 2012

9. Contract Expiry: What is the expiry date of this contract?

Please include month and year of the contract. DD-MM-YY or MM-YY.

The contract ends on 31st March 2018

10. Contract Review Date: What is the review date of this contract?

Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

The contract ends on 31<sup>st</sup> March 2018

11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Peter Burnett, Deputy Chief Finance Officer, 01737 231703, [Peter.Burnett@sash.nhs.uk](mailto:Peter.Burnett@sash.nhs.uk)