

Questions	Contract group 1	Contract group 2	Contract group 3	Contract group 4	Contract group 5	Contract group 6	Contract group 7	Contract group 7	Contract group 8	Contract group 9	Contract group 10	Contract group 11.0	Contract group 11.1	Contract Group 12	Contract Group 13	Contract Group 14	Contract Group 15	Contract Group 16	Contract Group 17	
Contract Title:	Legacy Server Support	HP Carepacks (multiple)	Virtual environment (hardware)	Virtual environment (software)	Switches	LIB	Switches	Firewall	WiFi Controller	LAN Support	LAN, Firewall expert support	Proxy server	Sophos AV	Windows servers o/s	Public Internet broadband (ISP)	COIN (WAN)	NHS National Network (N3)	Dell Kace	Good	
Contract Type: e.g. Hardware Maintenance, Software Licensing	hardware maintenance	hardware maintenance	Hardware maintenance, Storage support, managed	Software Expert support, managed	hardware support	LIB	hardware support	hardware/software support	hardware/softw are support	Management, diagnostics	LAN Diagnostics	service provision	service provision	administration/diagno stics	service provision	service provision	service provision	Asset Management	Mobile Application	
Existing/Current Supplier:	System Maintenance Services	HP	Amicus/HP	Amicus/VMWare	Intrinsic technology	LIB	Intrinsic technology	Nebulas	Switchahop	SaSH IT staff	ADA Networks	Zscaler	Foursys	SaSH IT staff	Virgin Media and BT N3 SP	BT N3 SP/HSCIC	BT N3 SP/HSCIC	Dell	Softcat	
Number of Sites covered:	East Surrey Hospital, Crawley Hospital	East Surrey Hospital, Crawley Hospital	East Surrey Hospital	East Surrey Hospital	East Surrey Hospital, Horsham Hospital, Earlewood	LIB	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital	East Surrey Hospital	East Surrey Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	East Surrey Hospital, Crawley Hospital, Horsham Hospital, Earlewood	n/a
Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc	HP	HP	HP	n/a	Cisco	LIB	Nortel, Nokia	CheckPoint	Meru	Nortel/Avaya switches, Firewall, DHCP (Windows), Proxy (Zscaler)	Firewall, LAN switches	Zscaler	Sophos	Nortel/Avaya switches, Firewall, DHCP (Windows), Proxy (Zscaler)	n/a	n/a	n/a	Dell Kace	Good Technology	
Number of Users: Number users for m Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc) the brand name relating to the contract.	n/a	n/a	n/a	n/a	n/a	LIB	n/a	n/a	n/a	3800	3800	3800	2800	3800	Public/staff	3800	3800	n/a	n/a	
Total Contract Value: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)	£56244+VAT	Built into purchase	Built into purchase	£76000+VAT p/a	£1687 p/a	LIB	£4564 p/a	£5831 p/a	£5324+VAT	n/a	on demand	£20k p/a	£29k for 60 months	n/a	£19000 - 3 year term	£124000 p/a	n/a	£10500 p/a	£9600 p/a	
Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)	12 months	3 years, bought at time of a server purchase	12 months	6 months	12 months	LIB	12 months	12 months	12 months	n/a	TBC	4 years	60 months	n/a	3 years	5 years	7 years (to be extended)	12 months	12 months	
Contract Expiry Date:	22/07/2015	Various	01/04/2017	01/04/2017	31/03/2017	LIB	01/03/2017	01/10/2015	16/06/2017	n/a	TBC	01/01/2014	30/09/2020	n/a	01/02/2017	01/04/2017	2014	22/01/2015	23/08/2016	
Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)	21/07/2016	Various	01/02/2017	01/06/2016	01/03/2017	LIB	28/02/2017	30/09/2016	15/05/2017	n/a	TBC	01/06/2017	01/04/2020	n/a	10/02/2016	01/04/2016	2015/16	01/12/2016	01/07/2016	
Brief Contract Description: I require a brief description of the service provided under this contract.	Legacy hardware break/fix	Legacy hardware break/fix	hardware break/fix	Expert support and monitoring for VM estates including backup, SAN, hardware hosts, 24x7 monitoring, os interaction with VM environment	Mon-Fri 9-5.30, 8Hr Fix	LIB	24x7, 4Hr Fix	Check Point Essential Support (24x7 telephone and web support with same business day hardware replacement); Check Point Software Subscription including Bronze support (9x5 telephone and web support with next business day hardware replacement)	24x7	9-5 M-F, excluding B/H; OOO emergency on-call	24x7 on-site	24x7	Supply of AV signatures and support of product	9-5 M-F, excluding B/H; OOO emergency on-call	Public Internet leased line at 100Mbps	Local health community WAN at 1Gbs/100Mbps	NHS National Network (N3)	Asset management tool also providing deployment and s/w licensing	Provides secure email	
12. Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	LIB	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk	Peter Hodgetts, Head of IT, 01737768511, East Surrey Hospital, Redhill, RH1 5RH, itmanager@sash.nhs.uk

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