

The Visual System and Sign Company

Unit 5 Pennine Court, Standback Way, Station Road Technology Park, Skelmanthorpe, Huddersfield, HD8 9GA

Abinger Ward - Indicators

Month

Surrey and Sussex
Healthcare NHS Trust

Ward Visiting Times

We invite you to visit between the hours of and

However, if this is not convenient please see a member of staff so we can make alternative arrangements.

Ward Phone No.

Infection Control

It has been days

since a patient last had an MRSA blood stream infection.

The Friends and Family Test

All Trusts are required to ask inpatients a simple question when they are discharged:
How likely are you to recommend our ward to friends and family if they need similar care or treatment?

A4 Pocket

*The proportion of patients who are extremely likely to recommend minus those who are unlikely to recommend, or who are indifferent.

Protected Meal Times

To allow us to provide our patients with an enjoyable meal time and good nutrition please allow us to protect our meal times.

We ask you not to visit the ward between and unless you are helping assist the the patient with their meal.

Falls

It has been days

since a patient has fallen on the ward.

Patient Feedback

We value feedback from our patients and their families. This gives us the opportunity to improve the service we offer by hearing what we could do better.

In

You said.....

So we have.....

Don't Take Your Troubles Home

If you have any comments or questions concerning your or your relatives' stay with us and would like to discuss them further, please ask to speak to the Senior Sister or Matron.

Your Matron is:

Name
Phone No.
Bleep

Your Senior Nurse is:

120x145mm

Name
Phone No.
Bleep

We also hold regular 'Meet the Matron' sessions. The next meeting for this ward is on at in room

Putting people first
Delivering excellent, accessible healthcare

Pressure Ulcers

It has been days

since a patient has acquired a pressure ulcer.

0	January
1	February
2	March
3	April
4	May
5	June
6	July
7	August
8	September
9	October
am	November
pm	December

Customer Name: East Surrey Hospital - Ward Indicators	Date: 9th April 2014	VISIPREM
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