

TRUST BOARD IN PUBLIC	Date: 18th December 2014	
	Agenda Item	
REPORT TITLE:	Chief Nurse & Medical Director Report	
EXECUTIVE SPONSOR:	Fiona Allsop, Chief Nurse Des Holden, Medical Director	
REPORT AUTHOR:	Fiona Allsop, Chief Nurse Sally Brittain, Deputy Chief Nurse Des Holden, Medical Director	
REPORT DISCUSSED PREVIOUSLY: (name of sub-committee/group & date)	n/a	
Purpose of the Report and Action Required:		(√)
An update of on-going work in relation to safe and quality patient care that sits out with the operational performance reports including Monthly Safer Staffing information and exemption report.	Approval	√
	Discussion	√
	Information/Assurance	(√)
Summary: (Key Issues)		
<ul style="list-style-type: none"> • Safe Staffing Report (December 2014) • Learning Disability Afternoon Tea • Pharmacy excellence in education and training has been acknowledged by HEKKS • Senior medical staffing appointments made in obstetrics and radiology 		
Relationship to Trust Corporate Objectives & Assurance Framework:		
Central to the delivery of safe and quality patient care.		
Corporate Impact Assessment:		
Legal and regulatory implications	Yes	
Financial implications	Yes	
Patient Experience/Engagement	Yes	
Risk & Performance Management	Yes	
NHS Constitution/Equality & Diversity/Communication	Yes	

TRUST BOARD REPORT – 27TH NOVEMBER 2014
CHIEF NURSE & MEDICAL DIRECTOR REPORT

1. Safe Staffing Compliance

Safe staffing data for the Trust was uploaded to unify as required and is now visible to the public via the NHS Choices and the Trust Website. The data is presented for the Trust Board within the table below. The Board will note that the Trust total score for total staffing compliance 93.97%, with RN compliance at 94.89% during the day and 98.01% at night. This provides assurance that out of hour's compliance, especially of RN's is a priority to ensure safety. During the day the wards have access to a much increased senior nursing team to offer support such as Matrons, Clinical Specialist Nurses and Divisional Chief Nurses for support and guidance. Staffing challenges identified and discussed in month are evidenced within the data below.

Data Capture Results – Monthly (November 2014)

Ward	Ward Specialty	Entries	RN Day	RN Night	NA Day	NA Night	Total Day	Total Night	Overall
Abinger Ward	430 - GERIATRIC MEDICINE	12	100%	100%	97.87%	100%	98.9%	100%	99.33%
Acute Medical Unit	300 - GENERAL MEDICINE	11	93.69%	98.7%	86.36%	100%	91.6%	99.17%	94.93%
Birthing Centre	501 - OBSTETRICS	12	100%	100%	N/A	N/A	100%	100%	100%
Bletchingley Ward	300 - GENERAL MEDICINE	2	100%	100%	83.33%	100%	93.33%	100%	95.83%
Brockham Ward	502 - GYNAECOLOGY	12	97.9%	100%	104.17%	100%	100%	100%	100%
Brook Ward	100 - GENERAL SURGERY	11	100%	100%	100%	N/A	100%	100%	100%
Buckland Ward	101 - UROLOGY	12	93.39%	100%	103.23%	100%	97.12%	100%	98.19%
Burstow Ward	501 - OBSTETRICS	12	91.67%	100%	92.48%	91.67%	91.84%	95.83%	93.6%
Capel Annex I Ward		3	91.67%	100%	144.44%	133.33%	114.29%	116.67%	115.15%
Capel Ward	430 - GERIATRIC MEDICINE	9	91.38%	100%	98.07%	100%	93.39%	100%	96.23%
Chaldon Ward	300 - GENERAL MEDICINE	12	98.47%	100%	100%	97.22%	99.12%	98.36%	98.85%
Charlwood Ward	301 - GASTROENTEROLOGY	10	96.96%	100%	96.77%	100%	96.9%	100%	98.1%
Cophthorne Ward	301 - GASTROENTEROLOGY	12	91.67%	100%	100%	100%	94.44%	100%	96.3%
Coronary Care Unit	320 - CARDIOLOGY	12	88.57%	95.83%	365.22%	92.86%	96.26%	94.74%	95.48%
Delivery Suite	501 - OBSTETRICS	12	97.22%	100%	79.17%	79.17%	92.71%	94.79%	93.75%
Discharge Lounge	300 - GENERAL MEDICINE	11	93.56%	100%	95%	100%	94.26%	100%	96.27%
Godstone Ward (Haem)	303 - CLINICAL HAEMATOLOGY	12	90.22%	91.67%	N/A	N/A	90.22%	91.67%	90.94%
Godstone Ward (Med)	300 - GENERAL MEDICINE	11	94.87%	104.55%	94.61%	88%	94.77%	95.74%	95.18%
Hazelwood	300 - GENERAL MEDICINE	4	100%	100%	70.65%	100%	88.26%	100%	93.09%

Holmwood Ward	320 - CARDIOLOGY	12	93.33%	100%	91.44%	100%	92.87%	100%	95.56%
ITU/HDU	192 - CRITICAL CARE MEDICINE	12	93.2%	95.51%	81.52%	91.67%	91.58%	95.24%	93.28%
Leigh Ward	110 - TRAUMA & ORTHOPAEDICS	11	97.98%	100%	91.64%	90.91%	95.79%	95.45%	95.69%
Meadvale Ward	430 - GERIATRIC MEDICINE	12	94.58%	100%	97.92%	100%	96.35%	100%	97.67%
Neonatal Unit	420 - PAEDIATRICS	10	92.3%	100%	90.32%	78.95%	91.61%	93.1%	92.35%
Newdigate Ward	110 - TRAUMA & ORTHOPAEDICS	10	99.24%	100%	89.47%	80%	95.15%	90%	93.42%
Nutfield Ward	430 - GERIATRIC MEDICINE	12	101.64%	100%	95.41%	100%	99.33%	100%	99.55%
Outwood Ward	420 - PAEDIATRICS	9	87.98%	92.31%	55.77%	66.67%	84.52%	89.19%	86.45%
Rusper Ward	501 - OBSTETRICS	12	100%	100%	N/A	N/A	100%	100%	100%
Surgical Assessment Unit	100 - GENERAL SURGERY	11	95.45%	90.91%	90.91%	81.82%	94.55%	86.36%	90.91%
Tandridge Ward	300 - GENERAL MEDICINE	9	97.67%	100%	100%	100%	98.61%	100%	99.07%
Tilgate Ward	300 - GENERAL MEDICINE	10	94%	95%	96.7%	100%	95.02%	97.5%	95.84%
Woodland Ward	100 - GENERAL SURGERY	10	94%	94.44%	77.03%	100%	87.78%	97.22%	90.73%
Total			94.89%	98.01%	93.97%	95.06%	94.6%	96.91%	95.53%

2. Learning Disability Afternoon Tea

On 10th December 2014 the Executive Team met with patients with learning disabilities (LD), their carers and some of the community and Trust support services to hear about patients' experience. A presentation was given by the Learning Disabilities Liaison Nurses from Surrey & Sussex detailing some of the ways in which patients with LD are supported both before admission and during their stay, with actions detailed following the peer review 2014.

The Executive Team then heard feedback from one patient who had surgery and an inpatient stay within the Trust during which he drew pictures of the staff who cared for him. Those pictures have subsequently been framed and will be hung outside Woodland Ward. A carer then provided feedback about her sons recent day case procedure. Both patients reported their experiences had been very positive in general with small areas of learning for the Trust.

Patients and their carers were encouraged to become members of the Trust and to consider, with community colleagues if they wished to form an LD Parliament, meeting quarterly to allow the Trust access to expert LD patients as it developed services in the future.

3. Pharmacy education and training

Training for Pharmacists is overseen by Health education England (locally HEKSS). We have been notified by HEKSS that for 2015/16 we have been exempted from a quality visit because of the internal standards we have achieved (high). This work has been led by Yasmin Begum and Lynne Hellens within our Pharmacy Department, but is an achievement that reflects on the whole department as a learning

environment. To date only three trusts across Kent Surrey and Sussex, Hampshire and the Isle of Wight have achieved this exemption through excellence.

4. Senior medical staffing

Since the last trust board we have appointed two consultant obstetricians and a consultant Radiologist to our staff. Drs. Deepika Aggarwal (lead for post natal care) and Sumit Kar (lead for Labour ward) were internal candidates but appointed from good fields and therefore can seamlessly continue service provision and re-design. Dr. Debashish Banerjee has a general interest in cross sectional imaging but with interests in oncology and trauma that complement existing skills in the team. Dr Bruce Stewart has been appointed to the Clinical Director of the pathology Joint Venture between SaSH and BSUH and will take up this post in the near future. The vacancy of Chief of Clinical Support Services this leaves has been filled by Dr. Julian Webb, lead for emergency medicine.

Fiona Allsop
Chief Nurse
27th November 2014

Des Holden
Medical Director