

Ophthalmology: Triage Information for GPs/Optometrists

- **East Surrey Hospital Eye Clinic**: email: eye.casualty@nhs.net , phone 01737 768511 ext. 6679, or fax: 01737 231856
- Working Hours are 9am to 5pm, Monday to Friday. Outside of main clinic hours, please ask for the on-call Ophthalmologist via Switchboard 01737 768511

Complaint	Check	Referral Route
Total loss of vision	Recent, profound, permanent loss of vision	Ring ESH for on-call Ophthalmologist 01737 768511 ext. 6679
Partial loss of vision	If transient (few seconds)	Refer to TIA Clinic 01737 768511 then phone Eye Clinic
	If transient (up to 30 minutes)	Consider diagnosis of migraine
	If progressive field loss over days	Email with information, fax or phone Eye Clinic
Flashes and/or Floaters	If persistent	Email with information, fax or phone Eye Clinic
Symmetrical field loss in both eyes (Homonymous Hemianopia or Quadrantanopia)		Consider Stroke (Occipital/Parietal/Temporal)
Red Eye	Contact lens wearer	Email with information, fax or phone Eye Clinic
	Moderate to severe pain	Email with information, fax or phone Eye Clinic
	Previous iritis	Email with information, fax or phone Eye Clinic
	No pain	Email with information or fax Eye Clinic
Photophobia, Eye Pain, Trauma/Foreign body, Eye discharge		Email with information, fax or phone Eye Clinic
Double Vision		Email with information, fax or phone Eye Clinic
Child with squint		Formal referral to Mr Roger Wilson
Lid Swelling	If itchy, consider Hydrocortisone 1% cream TDS. If painful, consider oral antibiotics.	If persistent, refer via email, fax or phone
Sub-conjunctival haemorrhage	Persisting beyond 3 weeks	Please check BP, coagulation profile, then refer via email, fax or phone
Recent onset distortion		Email with information, fax or phone Eye Clinic
Temporal arteritis without eye symptoms		Refer to Rheumatology as appropriate (not for Ophthalmology referral if no eye symptoms)