

Annual General Meeting

20 September 2011



Agenda

- **Chairman's Welcome and Opening Address**
Alan McCarthy, Chairman
- **Minutes of 2010 AGM**
Alan McCarthy, Chairman
- **Presentation of the Annual Report for 2010/11**
Michael Wilson, Chief Executive Officer
- **Presentation and Adoption of the Annual Accounts for 2010/11**
Paul Simpson, Chief Financial Officer
- **Looking to the Future: 2011/12 and beyond**
Michael Wilson, Chief Executive Officer
- **Open questions**
- **Closing Remarks**
Alan McCarthy, Chairman

Chairman's Welcome and Opening Address

Alan McCarthy, Chairman



Welcome and Opening Address

- Welcome
- Opening Address
 - Focus on continuous improvements in the quality of our care
 - New clinical management structure
 - Providing care closer to home
 - Patient safety
 - Areas of excellence
 - Heart attacks
 - Pneumonia
 - Stroke
 - Breast cancer
 - ICU

Welcome and Opening Address

- Areas of progress
 - Maternity
 - Hospital acquired infections (MRSA/C.diff)
 - Hospital cleanliness
 - Food
 - Finances

- Focus for 2011/12
 - Deliver safe, high quality care
 - Ensure we engage with our community to develop services
 - Develop an effective organisation

Presentation of the Annual Report 2010/11

Michael Wilson, Chief Executive



Annual Report 2010/11

- Our priorities 2010/11
 - Safe, high quality co-ordinated care
 - Better information, more choice
 - Easier access, shorter waiting times
 - Revitalising our environment
 - Engaging with our community
 - An effective organisation

Annual Report 2010/11

- Our performance 2010/11
 - Registered without conditions with the Care Quality Commission
 - Two further CQC inspections:
 - February 2011 following Dispatches filming
 - March 2011 as part of 100 hospital review
- East Surrey Hospital met essential standards reviewed but to maintain this the CQC suggested areas for improvement*
- Lower than expected numbers of MRSA and C.diff infections

Annual Report 2010/11

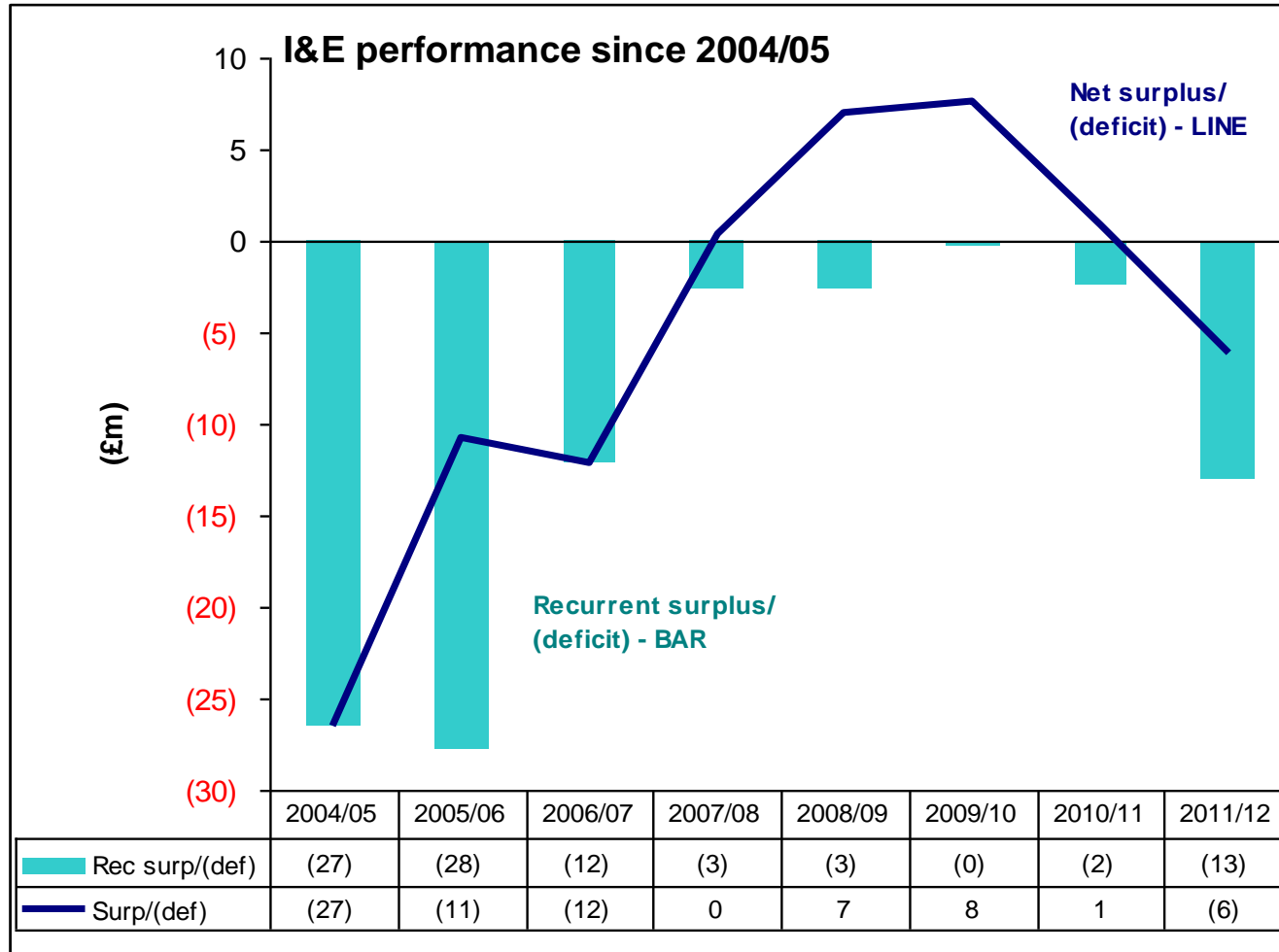
- Cancer
- Stroke
- A&E
- 18 Weeks
- Patient Experience

Annual Accounts

Paul Simpson, Chief Financial Officer



Financial performance



Repaying the loan

Loan repayment schedule

Loan repayment plan	2007/08 (£m)	2008/09 (£m)	2009/10 (£m)	2010/11 (£m)	2011/12 (£m)
Loan outstanding	(55.9)	(53.7)	(20.7)	(4.8)	(4.5)
Conversion to PDC		26.0	8.0		
Trust repayment	2.2	7.0	7.9	0.3	0.3
Loan carried forward	(53.7)	(20.7)	(4.8)	(4.5)	(4.2)

The Trust is discussing the scheduling of the remaining outstanding amount with the SHA.

Looking forward

- 1. The Trust is on plan in 2011/12 and delivering its savings – but it plans a £6.1m deficit.**
- 2. We have modelled our current service structure and the financial impact – that provides evidence of the underlying problem in the Trust – not enough capacity & the wrong “mix” of income**
- 3. Capacity is needed to deal with clinical risk but also to provide income, and the right “mix” of income, while the Trust improves its efficiency (savings)**
- 4. Clearly there is no additional money within the health system - the Trust must work with partners to secure clinical & financial sustainability – nb: the Trust has a strategic position as an emergency centre**

Looking to the Future 2011/12

Michael Wilson, Chief Executive



Looking to the Future

Our Priorities for 2011/12

- Priority 1 – Deliver safe, high quality care
 - Reduce avoidable harm
 - Ensure patients are cared for and cared about
 - Right patient, in the right location at all times

Looking to the Future

Our Priorities for 2011/12

- Priority 2 – Work with our whole community
 - Improve experience and care for patients with dementia and at the end of life
 - Work with our patients and partners to develop services that meet the needs of our community
 - Deliver emergency care pathways differently

Looking to the Future

Our Priorities for 2011/12

- Priority 3 – Develop an effective organisation
 - Improve ease of booking outpatient appointments and reduce cancellation rates
 - Developing our workforce
 - Demonstrate current and future viability

Open Questions

Alan McCarthy, Chairman

