



THE PRODUCTIVE WARD



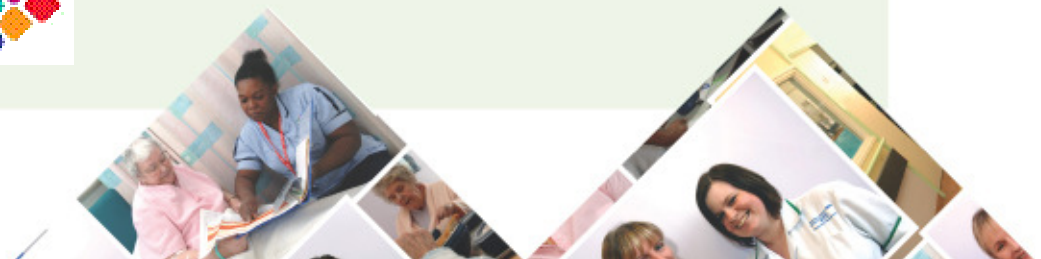
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Making a Difference: Releasing Time to Care

Marian Bulley: Lead Nurse Productive Ward

Presentation to Trust Board February 2012

Putting people first
Delivering excellent, accessible healthcare





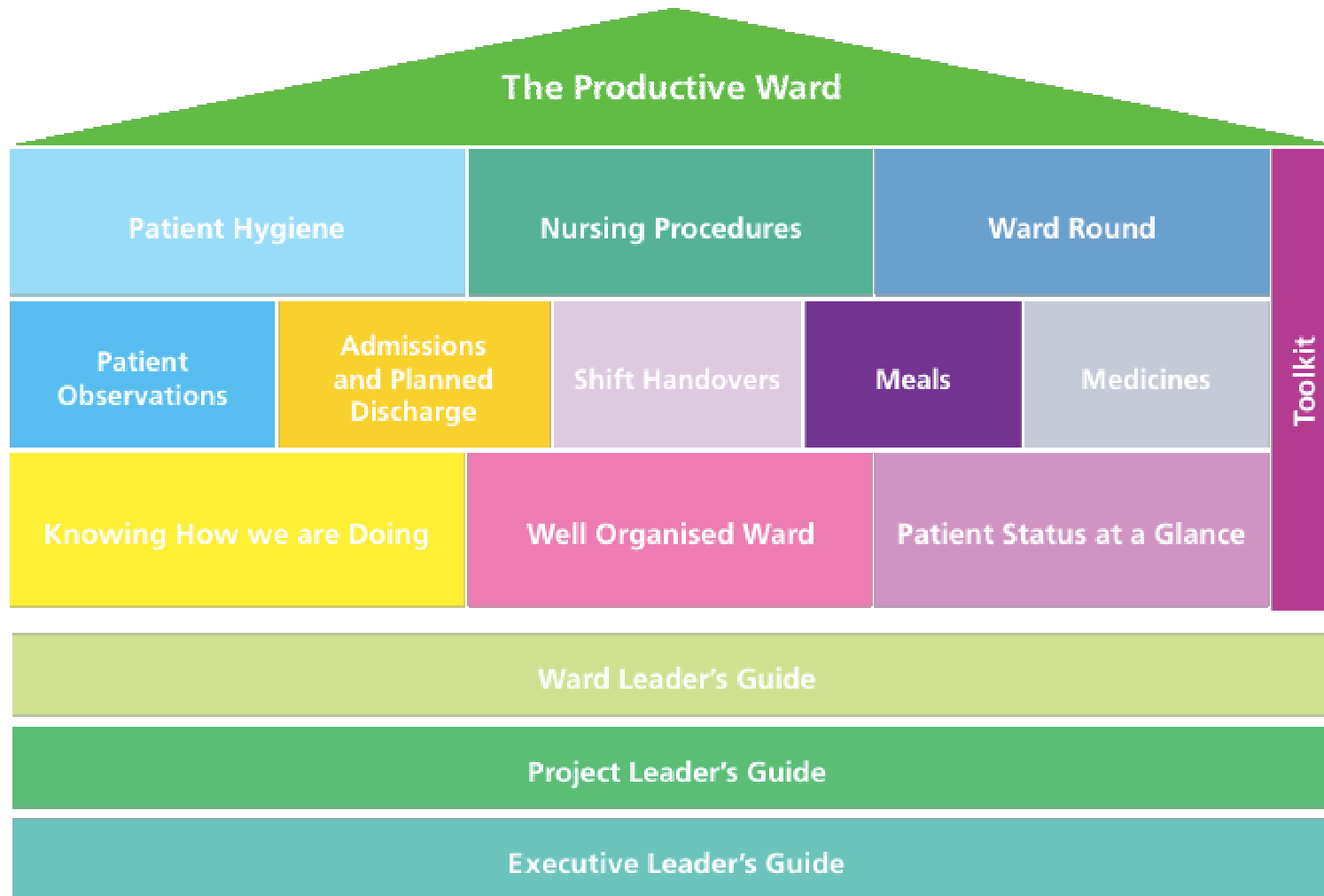
The Approach



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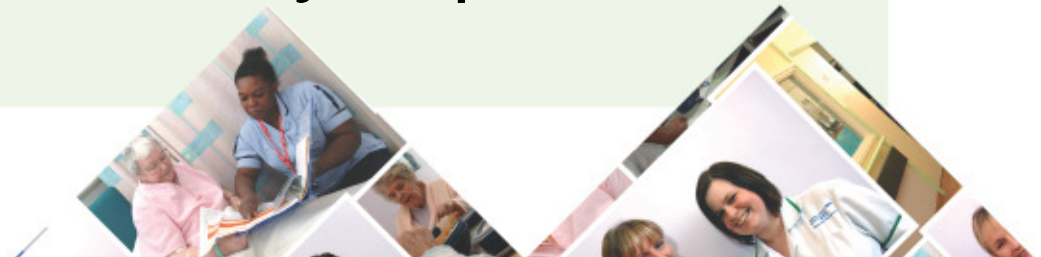
These modules create The Productive Ward





The Challenge

- Engage staff
- Deliver Productive Ward to all ward areas
- Sustain changes
- Provide Continuous Quality Improvements





How?

- **Observing current practice**
- **Process Mapping**
- **Listening to patients and staff**
- **Innovative thinking**
- **Standardising practice**
- **Auditing practice**



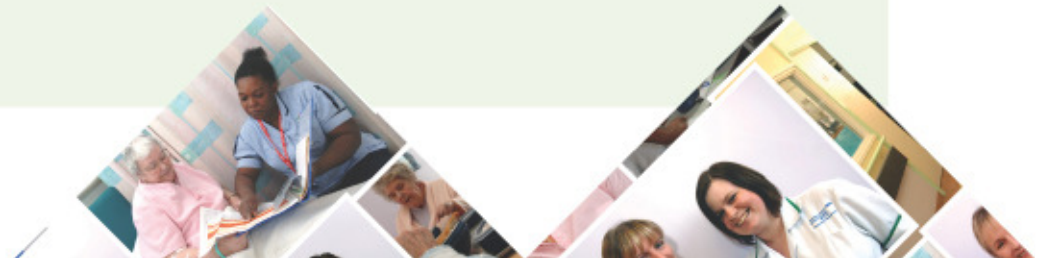
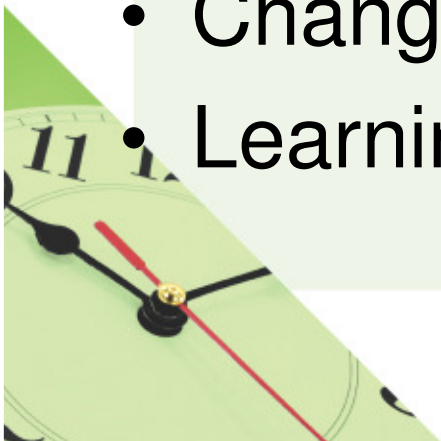


Other Outcomes



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- Leadership Development
- Personal Development
- Professional Development (KSF)
- Team Building
- Innovative Thinking
- Change management techniques
- Learning Organisation





Releasing Time to Care

NHS
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Every minute counts





Patient Meal Times



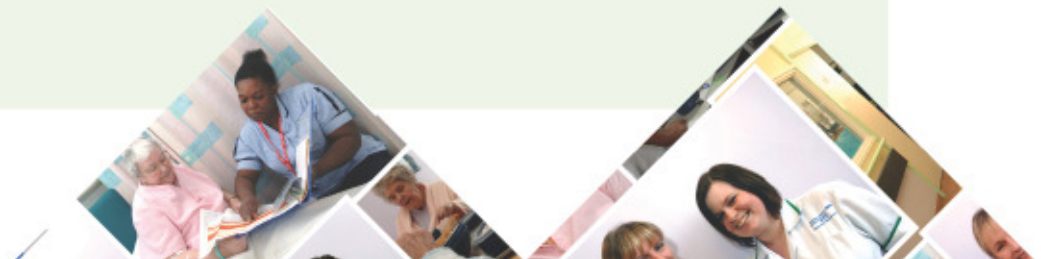
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- Right meal
- Right time
- Right help

Clearing bed side table

- 2 minutes
- 3 meals a day
- Weekly Saving
11hours 20 minutes

Solution: Table mat





Medicine Round



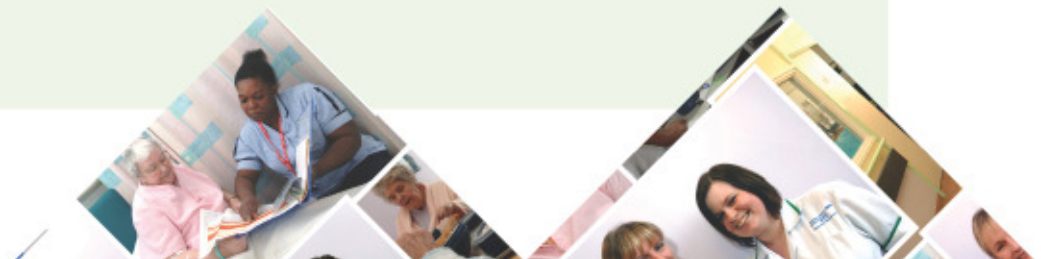
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- **Right drug**
- **Right time**

Finding drug cupboard keys

- 5 minutes
- 20 times a day
- Weekly Saving
437.5 hours

Solution: Key finder





Future Challenges



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- Develop a Productive framework for:
 - Non ward clinical areas
 - Non clinical departments

- Develop Standardised Operating Practices

