

## Update from Chief Executive Officer

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<b>Date</b>	9 Feb 2012
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<b>Audience</b>	Trust Board Members

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### 1. Review of 2011

As this is the first Board meeting of 2012 I thought it was worth reminding the Board of some of our achievements over the past 12 months. They are as laid out in the Board Paper and I will be happy to answer any questions on them.

### 2. £14m redevelopment update

- I'm pleased to say that our building programme continues to schedule.
- On Monday of this week (6 Feb) the new modular wards were completed and handed over to the Trust.
- We are now putting in IT and medical equipment, cleaning etc. and they will be ready to accept the first patients on 20<sup>th</sup> Feb.

### 3. VTE (Venous Thromboembolism or blood clots)

- In December we hit the national target of recording 90% of inpatients being screened for VTE (Venous Thromboembolism or blood clots).
- VTE is an important patient safety measure and achieving this clinical standard demonstrates that we take patient safety seriously at SASH and are committed to delivering safe, high quality services.
- Clinical standards are about improving the health of our hospital and improving the overall experience of our patients.

### 4. Enhancing Quality

- Recently published quality improvement scores show that we top the list for quality of care for heart attack and heart failure patients amongst trusts in Kent, Surrey and Sussex .
- The data published was the year-one results for the Enhancing Quality & Recovery (EQ) programme, which began in July 2010 and initially involved 11 South East Coast NHS Trusts. The results are available on the [EQ website](#) and as well as topping the results in AMI and HF we also showed improvements in the care of patients for Hip & Knee surgery and community-acquired Pneumonia.
- Through the collection and consistent use of clinical process data, which is compared with clinical outcomes, we can make the care we provide more consistent and reliable for every patient, every time.

### 5. CQC

- We had a responsive inspection by the Care Quality Commission in December focusing on our escalation areas.
- We will receive their full report shortly but two comments the inspectors made which were particularly pleasing was how conscientious they found our staff and that not one patient they spoke to had a bad thing to say about us, even when pressed.

## 6. SHA Visit

- In December, Sir Ian Carruthers, Chief Executive of the SHA South of England, visited East Surrey Hospital.
- Sir Ian's visit coincided with the publication of the Quarter 2 performance report for the NHS.
- The Trust has been categorised as 'challenged' on quality of services under the performance framework.
- Whilst we are meeting many of the measures in the performance framework, it is of major concern that we are not meeting the 18 weeks 'referral to treatment' target, A&E 4-hour and supportive targets and the diagnostic waits target for endoscopy.
- We have been working tirelessly on plans aimed at meeting these performance targets and improving the quality of services for our patients which will come to fruition early next year.

## 7. Clinical Review

- Initial feedback from an independent clinical review into the Emergency Department (ED) at East Surrey Hospital, found that we provide a safe service to patients, in difficult circumstances.
- However, the lack of capacity in the department to cope with emergency demand can have a negative impact on patient privacy and dignity the reviewers found.
- This is something we are well aware of. Our staff in ED do a fantastic job providing care to patients in difficult circumstances. We know that the hospital does not have enough beds, and this can mean that some patients spend a long time in ED waiting to be admitted.
- We are working hard to improve our facilities and are in the middle of a £14 million redevelopment programme, which will deliver more beds and an emergency department that is 30% bigger.
- A formal written report from the review will be received in the next few weeks and recommended improvements will be acted upon quickly for the benefit of patients.

## 8. Associated University Teaching Hospital

- East Surrey Hospital has been awarded 'Associated University Teaching Hospital' status, linked to Brighton and Sussex Medical School, with immediate effect.
- This is a fantastic achievement for the Trust as we will become a recognised partner of the medical school, gain additional student resource and it will provide us with the opportunity to share our expertise and become more involved in research.

## 9. Appointment of Medical Director

- Last but not least I am very pleased to announce that Dr Des Holden will be joining the Trust on a permanent basis as Medical Director.
- Des will continue to hold the position of Medical Director in the existing arrangements until 1<sup>st</sup> March 2012 from which point he will adopt the role full time.
- I am sure you will join me in welcoming Des and congratulating him on his appointment to this post.